



## Quality Policy

The Directors of V J Donegan consider the quality aspects of the company's operations to be of primary importance to the successful management of the company.

The company has a proven track record of civil engineering projects for both the water industry and private clients. Clients can rely on the highest standards of construction resulting from the company's comprehensive management structure coupled with its highly skilled workforce. The level of success achieved to date has been based from the outset on teamwork, with a pro-active approach to problem solving and a commitment to training and quality.

In support of our aims and strategic direction and to demonstrate our commitment to quality, we operate a Management System in accordance with the requirements BS EN ISO 9001:2015, the requirements of our customers and in accordance with our compliance obligations.

We will review the risks and opportunities to our business and set objectives against which our performance can be measured to identify opportunities for continual improvement of the Management System and enhancing levels of customer satisfaction.

This Policy Statement will be reviewed annually as part of the management review process, to ensure its continued relevance and adequacy.

It is part of the company's training programme to ensure that this Policy Statement is briefed, understood and implemented at all levels within the company.

This policy will be available to interested parties via the company website.

**Signed:** 

V J Donegan  
Managing Director

**Position:**

**Date:** January 2020